University budget review

January 2018

Senate Budget and Finance Committee

Overview

- University budget is balanced and growing consistently
- Information greatly improved but still a long way to go
- RCM has many negative consequences "on the ground"
 - Insufficient involvement and understanding below decanal level
- Budget is not clearly justified by strategy

1. The University's finances

The basic picture

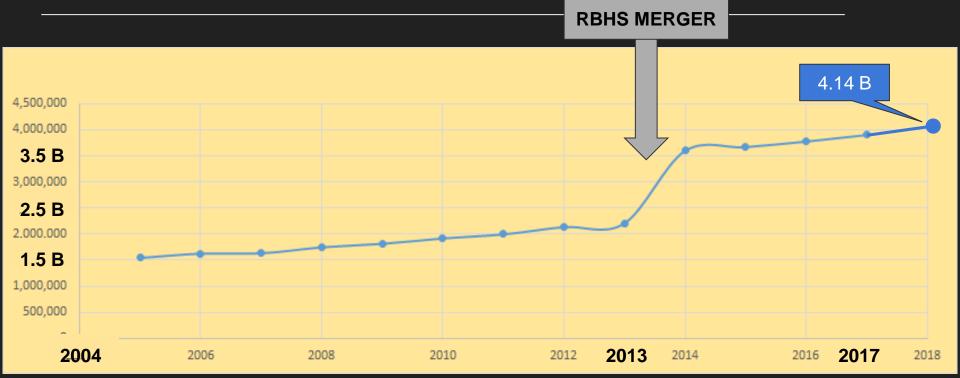
Revenues budgeted at \$4.14 billion, up 6%

 Primarily driven by 1.85% increase in most tuition rates and fees, and higher enrollments.

Expenses budgeted at \$4.12 billion, up 5.6%

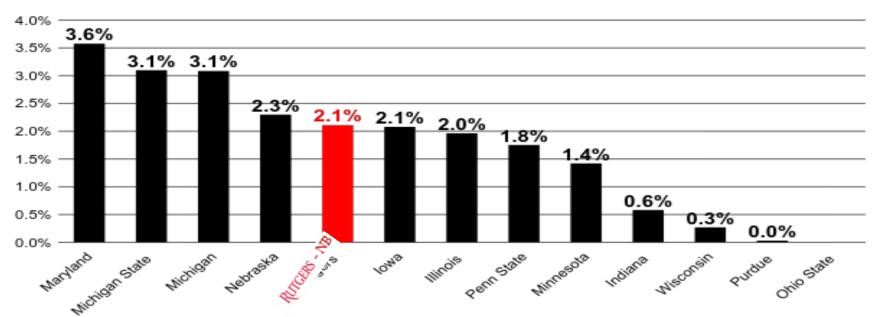
Primarily driven by mandated salary increases.

Rutgers budgets (\$000)

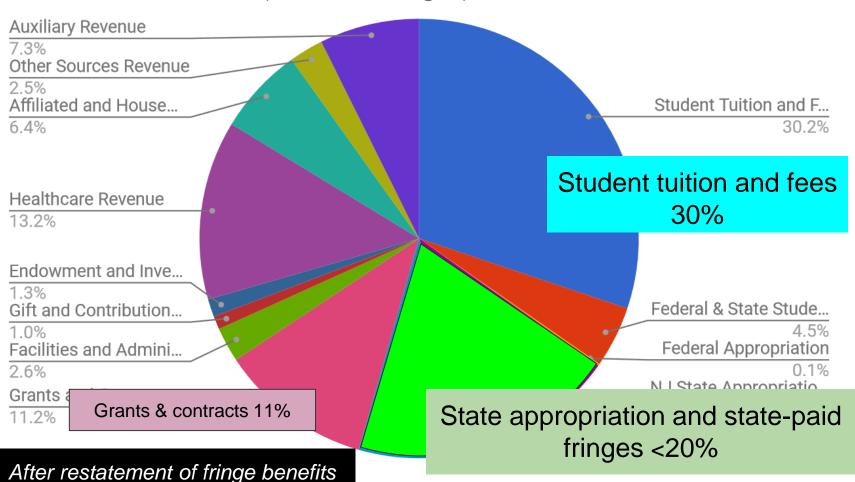


3-Year Average Annual Tuition and Fee Increases

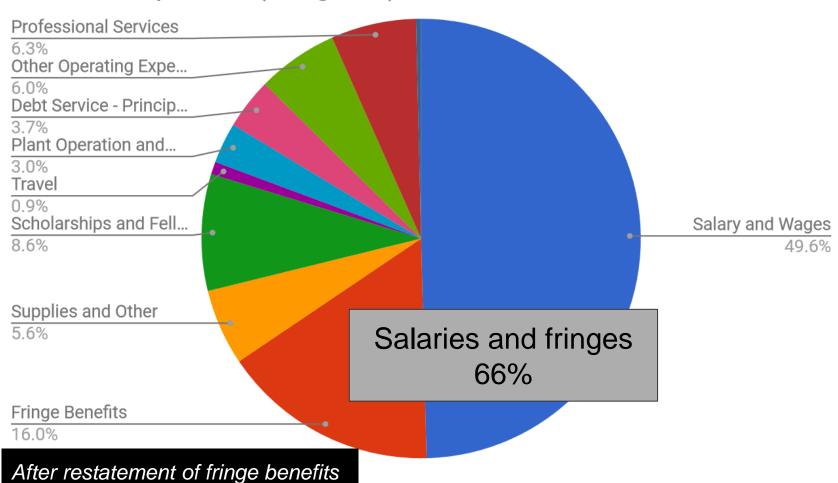
New Brunswick & Comparators - Big 10 Institutions



FY 2018 Revenues (estimated fringes)



FY 2018 Expenses (budgeted)



2. Transparency

Transparency: real progress - but incomplete

Improvements

- Far more detail than the old "one-page" budget
- Greatly improved discussions of data with VP Dettloff

Continuing issues

- Frequent data presentation changes, inconsistencies in numbers
- Difficult to compare projected to actual revenues / expenditures
- Insufficient communication of RCM formulas across University
- Inconsistent, usually obscure, communication below decanal level
- Lack of accountability of service units poor feedback mechanisms
- Opaque criteria for distribution of University Support little visible connection to strategy

Example of RCM budget: SAS New Brunswick - FY2018 (available online): budgetfacts.rutgers.edu

0

0

33,556

83.273

31,098

7,625

2,478

5,151

2,468

480,042

40,565

36.975

47,915

10,945

2,433

4,336

4,129

454,400

n/a

n/a

-17.28%

125.21%

-35.10%

-30.33%

1.85%

n/a

n/a

n/a

5.64%

18.80%

-40.23%

(7,009)

46.298

(16,817)

(3,320)

45

815

(1,661)

25,642

0

(available online): budgetfacts	budgetfacts.rutgers.edu		
Revenue (Sources of Funds)	FY 2017	FY 2018	\$ change	
Student Tuition and Fees	307,102	314,393	\$ change 7,291	% change 2.37%
Enderal and State Student Aid	0			n/a

Federal Appropriations

NJ State Appro

Grants and

Facilities a

State Paid Fringe

Healthcare Revenue

Auxiliary Revenue

Total Revenue

Affiliated and Housestaff

Other Sources Revenue

Allocated University Support

خtions

Endowment and Investment Income

(excerpt - \$,000)

Funded primarily by state appropriation

via Chancellors' office

Example of RCM budget (available online): SAS New Brunswick - FY2018, excerpt - \$,000

Provision for Initiatives and Contingencies

Total Expense

Expense (Uses of Funds)				
Salaries and Wages		205,775	201,947	(3,828)	-1.86%
Fringe Benefits ¹		44,869	90,326	45,457	101.31%
	Total Compensation	250,644	2 92,273	41,629	16.61%
Supplies a		8,228	7,254	(974)	-11.84%
Scholarsh	Error this year leads to apparent jump in fringes - will be restated	30,009	29,873	(136)	-0.45%
Travel		5,099	4,494	(605)	-11.87%
Plant Ope	ration and Maintenance	743	704	(39)	-5.25%
Debt Service - Principal and Interest		0	0	0	n/a
Other Operating Expense		15,925	19,547	3,622	22.74%
Professional Services		17,203	13,507	(3,696)	-21.48%

327,851

(10,708)

356,944

(10,708)

29,093

n/a

8.87%

Example of RCM budget (available online): SAS New Brunswick - FY2018, excerpt - \$,000

Transfers	(392)	1,129	1,521	-388.01%
Cost Pool Transfers	(126,155)	(124,227)	1,928	-1.53%

Charges for services (libraries, IT, G&A, space, etc)

RCM (Responsibility Center Management)

Major intentions of RCM

- 1. Increase transparency
- 2. Provide data for strategic decisions
- 3. Increase "budget awareness" (proper incentives) at all levels

How RCM works

- RCM units include schools, major centers, and auxiliaries
- Budgets are now available online for all RCM units, including administrative offices (budgetfacts.rutgers.edu)
- Units are credited with all revenues they generate
- Units pay for costs and services they use ("cost pools")
- Units pay ~10% to 42% to cost pools based on space, head counts, etc (hard sciences at high end, auxiliaries at low end)
- A small "tax" currently 3% is held for strategic funds

A slow process of change

Still much confusion and missing information at level of Schools and Centers

Lack of clarity about:

- Some categories of expenditure, such as research overhead (G&A)
- Cost formulas

"I still can't tell what I am being charged for, why I am paying for it, and if I should be – or if I am even receiving the service I am paying for."

Widely-held perceptions of RCM "on the ground" (faculty & staff)

RCM has:

- increased the isolation of "silos", reduced collaboration
- increased pressure for larger classes and more use of NTTs
 - o enrollment the main (perceived) strategic driver
- made budgeting much more complex, with more layers and approvals
- created disincentives for savings fear that prudent budgeting will lead to cuts
- created disincentive for grants with low or no overhead

Poor service center accountability: "We are billed for things we can't control or improve."

Budget choices are strategic choices

Strategic decisions: Insufficient knowledge and involvement

Key decisions:

- Criteria and process for allocation of University support
 - Wide range of University support allocations from 5 million to zero to large amounts
- Criteria and process for allocation of cost pools. especially to strategic areas like libraries, research support, etc
- Criteria and process for strategic fund allocations by President and Chancellors

Athletics

Gradually increasing transparency, in posted budgets and elsewhere

Allocated University support: \$10.3M, down 19% FY17 -> FY18

\$100M campaign for new facilities - Livingston facility under way

By 2021, plan shows "direct institutional support" going to zero

- Student fees continue: \$12.7M in 2021 steady increase each year ~3%
- Big projected jump in Big 10 Conference support (\$29 -> \$44 M)
- Modest projected increases in ticket sales, contributions
- Paying off \$18.7M loans from University at 5.75% interest

Starting a conversation

Current budgeting process

- RCM oversight provided by four chancellors
 - Working group consists of 4 Chancellors' CFOs
 - + EVP Finance Gower, SVPAA Lee, VP Budget Dettloff
- Each Chancellor meets annually with RCM units to discuss and approve budget plans.

RUTGERS

RCM Project Committee Structure

RCM Steering Committee

- Chancellors
- SVP for Finance
- SVP for Administration

RCM Advisory Committee

- Faculty
- Deans
- Vice Presidents
- University
 Senate
 representatives

RCM Technical Committee

 Key unit administrators from across the university

Thus we recommend:

- 1. Continued efforts to increase transparency about RCM data, especially at RCM unit / decanal level.
- Justification of strategic fund allocations and University support
 by the strategic plan.
- 3. **Involvement of the Senate**, as the primary multi-stakeholder body of the University, in the budgeting process.