

## Default Question Block

### Welcome to the survey!

The purpose of the survey is to evaluate the needs of international graduate/professional students, medical residents and fellows, postdocs, and scholars, and how those needs are met by the University. This 15-minute confidential survey will collect data in the aggregate and protect the confidentiality of all respondents. International students, medical residents and fellows, postdocs, and visiting scholars are asked to participate, along with people providing services to them. International means the student/scholar is a non-U.S. citizen.

Your participation in this survey will help us to improve services and better meet the needs of international students.

Answers are saved as you respond. You can stop at any time and return to the survey later \*if you enable cookies in your browser.\*

This survey is being conducted by the Research, and Graduate and Professional Education Committee (RGPEC) of the Rutgers University Senate. If you have questions about the survey, please contact Committee Chair Jane Otto ([jjotto@rutgers.edu](mailto:jjotto@rutgers.edu)).

Thank you for participating!

### Which best describes your primary role at Rutgers?

- Rutgers international student of a graduate or professional school, medical resident/fellow, international postdoc, or visiting scholar
- Graduate Program Director
- Employee of Rutgers Graduate and Professional Admissions
- Dean or associate dean in a school with international students
- Administrative or graduate program assistant in a school/department with international students
- Faculty assisting with issues related to international students and scholars
- Human Resources (HR) staff assisting with issues related to international students and scholars
- Other staff assisting with issues related to international students and scholars
- None of the above

### In which graduate of professional school are you enrolled?

- Not applicable; I am a postdoc or visiting scholar
- Edward J. Bloustein School of Planning and Public Policy
- Ernest Mario School of Pharmacy
- Graduate School of Applied and Professional Psychology (GSAPP)
- Graduate School of Biomedical Sciences at New Jersey Medical School
- Graduate School of Biomedical Sciences at Robert Wood Johnson Medical School
- Graduate School of Education
- Graduate School - Camden
- Graduate School - New Brunswick
- Graduate School - Newark
- Mason Gross School of the Arts
- New Jersey Medical School
- Robert Wood Johnson Medical School
- Rutgers Business School - Newark and New Brunswick
- Rutgers School of Business - Camden
- Rutgers School of Dental Medicine
- Rutgers School of Law - Newark
- Rutgers School of Nursing (Newark and New Brunswick)
- Rutgers School of Nursing - Camden (SNC)
- School of Communication and Information
- School of Criminal Justice
- School of Health Related Professions
- School of Law-Camden
- School of Management and Labor Relations
- School of Public Affairs and Administration (SPAA)
- School of Public Health
- School of Social Work
- Other (please specify):

### What is your primary campus for study/research?

- Biomedical and Health Sciences (RBHS) - Newark
- Biomedical and Health Sciences (RBHS) - New Brunswick/Piscataway
- New Brunswick/Piscataway (other than RBHS)
- Newark (other than RBHS)
- Camden
- Other (please specify): \_\_\_\_\_

### Does your department or school have a specialist in international affairs?

- Yes
- No
- I don't know

Please provide any comments related to your department or school having a specialist in international affairs:

### What academic credential are you pursuing?

- Not applicable; I am a postdoc or visiting scholar
- Not applicable; I am a medical resident/fellow
- Certificate
- Masters
- Doctoral (PhD)
- Clinical (MD, DMD, DPT, PsyD)
- Dual (doctoral and masters)
- Other professional (JD, PharmD)
- Other (please specify): \_\_\_\_\_

### What year did you first start at Rutgers/UMDNJ?

- Prior to 2003
- 2003
- 2004
- 2005
- 2006
- 2007
- 2008
- 2009
- 2010
- 2011
- 2012
- 2013
- 2014
- 2015

### What is your expected program completion date?

- 2015
- 2016
- 2017
- 2018
- 2019
- 2020
- 2021
- 2022
- After 2022

### What is your country of citizenship?

Country \_\_\_\_\_

To what degree did Rutgers/UMDNJ meet your needs in the recruiting and/or pre-admission process?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
Application process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Interviews prior to the admission or hiring process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Providing useful information about Rutgers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you suggest how Rutgers/UMDNJ can improve upon meeting your needs in the recruiting and/or pre-admission process?

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Did you receive all the information you needed during recruiting and/or pre-admission?

- Yes
- No
- Not applicable

What information was missing?

What do you wish you had been told?

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### To what degree did Rutgers/UMDNJ meet your needs in the area of admission and preparing for arrival?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
Transportation on arrival in New Jersey	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining health insurance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining a bank account	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining housing (on campus) for yourself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining housing (on campus) for you and your family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining housing (off campus) for yourself	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining housing (off campus) for you and your family	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Obtaining family services (school enrollment, daycare for children, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Can you suggest how Rutgers/UMDNJ can improve upon meeting your needs in the area of admission and preparing for arrival?

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### Before you arrived at Rutgers/UMDNJ, did you receive all the information you needed about admission and preparing for arrival?

- Yes
- No
- Not applicable

### What information was missing?

What do you wish you had been told?

To what degree has Rutgers effectively oriented you to the University and to living in the area?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
First time registration	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduction to resources available to you at Rutgers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduction to Rutgers' policies, proper student conduct, and institutional norms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduction to new culture (social norms)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduction to a new country's bureaucratic system (federal & state taxation, driver's license, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Informing you where to go for answers to your questions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introduction to academic integrity policies (the University's ethical code, including plagiarism issues, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you suggest how Rutgers/UMDNJ can improve upon effectively getting you oriented to the University and living in the area?

Did you receive all the information you needed to orient yourself to the University and the area?

- Yes
- No
- Not applicable

What information was missing?

What do you wish you had been told?

To what degree has Rutgers met your education and/or academic research needs?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
Ensuring you understand requirements for obtaining your degree and/or conducting research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Academic advising and course selection	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with course enrollment	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help addressing a complaint against a faculty member or peer	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with English language skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with employment issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with writing academic or scholarly works	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with understanding the Institutional Review Board (IRB) approval process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Help with computers/information technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you suggest how Rutgers/UMDNJ can improve upon meeting your education and/or academic research needs?

Did you receive all the information you needed in terms of your education/academic research needs?

- Yes
- No
- Not applicable

What information was missing?

What do you wish you had been told?

To what degree has Rutgers met your thesis/dissertation and graduation needs?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
Helping submit electronic thesis or dissertation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The graduation process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you suggest how Rutgers/UMDNJ can improve upon meeting your thesis/dissertation and graduation needs?

Did you receive all the information you needed about submitting your thesis/dissertation and the graduation process?

- Yes
- No
- Not applicable (I have not submitted a thesis/dissertation and don't need information now about graduation)

What information was missing?

What do you wish you had been told?

To what degree has Rutgers met your career development, internship, and job placement needs?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
Career advising and development	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internships (professional work experience relevant to my degree)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Application for Optional Practical Training (OPT) before job placement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Job placement after graduation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you suggest how Rutgers can improve upon meeting your career development, internship, and job placement needs?

Did you readily receive all the information you needed about career development, internships, and job placement?

- Yes
- No
- Not applicable (I have not yet needed information about career development, internships, or job placement)

What information was missing?

What do you wish you had been told?

### To what degree has Rutgers met these additional needs?

	Very poorly	Poorly	Adequately	Well	Very well	Not applicable
Issues with your visa/status	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Issues with your family member's visa	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel within the U.S.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Travel outside the U.S. (other than visa issues)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health insurance issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Health care issues (other than health insurance issues)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Family services (school and childcare, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Transportation around the area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Housing issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services for people with disabilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mental health services (behavior, addictions, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social activities with international students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social activities with all (not just international) students	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Religious services and support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Department of Homeland Security/SEVIS issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Leave of absence issues	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Can you suggest how Rutgers can improve upon meeting these additional needs?

### Did you receive all the information you needed in these areas, when you had questions?

- Yes
- No
- Not applicable

What information was missing?

What do you wish you had been told?

Please rate your overall experience with Rutgers' performance in these areas

	Not at all satisfied	Slightly satisfied	Somewhat satisfied	Very satisfied	Extremely satisfied	Not applicable
Recruiting and pre-admission	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Admission and preparation for arrival	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orienting to the University	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orienting to the area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and academic research	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Submission of thesis/dissertation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The graduation process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Career development, internships, and placement services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any comments on your overall experience with Rutgers' performance in these areas:

Can you describe areas where Rutgers services for international graduate students and scholars worked very well?

Can you describe areas where Rutgers services for international graduate students and scholars - have not - worked very well?

Do you have anything to add about Rutgers level of support for international students and scholars?

Is there anything else we should know?

**Block 1**

### How do you feel about the following statements?

	Strongly disagree	Disagree	No opinion or uncertain	Agree	Strongly agree	Not applicable
Resources to support international students/scholars have matched increases in the number of international students/scholars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have sufficient information/training to provide an appropriate level of support to international students/scholars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have sufficient resources (personnel, money) to provide an appropriate level of support to international students/scholars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A centralized clearinghouse of INFORMATION for international students/scholars is better than relying on individual academic units (departments, schools)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A centralized source of SERVICES for international students/scholars is better than relying on individual academic units (departments, schools)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International students/scholars know where to go for answers to their questions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I know where to go for answers to questions from international students/scholars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International students/scholars readily receive the INFORMATION they need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International students/scholars readily receive the SERVICES they need.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
International students/scholars would benefit from an electronic database of answers to their frequently asked questions (FAQ)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
All immigration matters should be handled at a central unit within the University, not at the departmental or program levels	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

### Can you suggest ways to improve support for international students/scholars?

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Please rank the following issues in terms of your own **WORKLOAD**, from least (1) to most (8). This question is asking what you **ACTUALLY** do now, whether or not you consider it to be part of your job description.

	Least 1	2	3	4	5	6	7	Most 8
Recruiting and pre-admission (electronic applications, interviews prior to admission)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Admission and preparation for arrival (transportation upon arrival in N.J., obtaining health insurance, housing, banking or family services)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orienting to U.S. culture (e.g., social norms) and the area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Orienting to the University (including policies, proper conduct, institutional norms, academic integrity, first time registration, available resources, where to find answers, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Education and academic research (academic advising and course selection, enrollment issues, grievances, ESL, employment issues while enrolled, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Submission of thesis/dissertation and the graduation process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Career development, internships, and job placement services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ongoing general issues (visa, financial, healthcare, family services, transportation, housing, services for people with disabilities, social activities, DHS/SEVIS issues, leaves of absence, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Can you describe areas where Rutgers services for international graduate students and scholars work very well?

Can you describe areas where Rutgers services for international graduate students and scholars do NOT work very well?

Do you have anything to add about Rutgers level of support for international students and scholars?

Is there anything else we should know?

## Block 2

Which of the following do you prefer for the reporting of your open-text responses?

- It's OK to report my comments exactly as written
- Please only use my comments in summary form, do not quote

Your gender

- Male
- Female
- Other
- I prefer not to answer

Your year of birth

### Optional contact information

First Name

Last Name

Email Address

### May we contact you with follow-up questions?

Yes

No