



Robert L. Barchi, President

May 28, 2019

Ms. Mary Mickelsen
University Senate
Rutgers, The State University of New Jersey
Liberty Plaza, Suite 1200
College Avenue Campus

Dear Ms. Mickelsen:

I am writing in response to the University Senate's October 19, 2018 report and recommendations on Charge S-1712, Procedures for Handling Student Complaints Against Rutgers Personnel. I thank the members of the Senate's Faculty and Personnel Affairs Committee for their work on this issue.

Important progress has been made in helping students and other members of the Rutgers community to report any complaints or issues to the proper individuals for efficient processing:

- At Rutgers–New Brunswick, community members are directed to resources for reporting various issues at <http://studentconduct.rutgers.edu/concern>;
- At RBHS, community members are directed to resources for reporting various issues through the Student and Housestaff Ombudsperson Program at <https://shp.rutgers.edu/wp-content/uploads/RBHS-2017-Student-and-Housestaff-Ombudsperson-Program.pdf>, with one or more Ombudspersons identified for each of the RBHS academic units;
- At Rutgers–Newark, community members are directed to resources for reporting various issues at www.tinyurl.com/RUNReportingForm; and
- At Rutgers–Camden, students are directed to resources for reporting various issues at <https://deanofstudents.camden.rutgers.edu/reporting>.

These sites enable members of the Rutgers community to submit the necessary information to begin the process of determining a complaint solution and receive important assistance. The sites also include valuable information to help individuals at a time they may need it most.

I appreciate the time and attention the Senate has devoted to this issue so that our students and all members of the Rutgers community have easy access to these essential resources.

Sincerely,

Robert Barchi

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- c: Mary Beth Daisey, Vice Chancellor for Student Affairs
- Salvador Mena, Vice Chancellor for Student Affairs
- Susan Nelson Hamilton, Assistant Vice Chancellor for Academic and Student Affairs
- Corlisse Thomas, Vice Chancellor for Student Affairs
- Vivian Fernández, Senior Vice President for Human Resources and Organizational Effectiveness